

DAMSTRA

Using the Performance Indicators Dashboard

Safety



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Performance Indicators Introduction

The Performance Indicators group of Dashboards provide a graphical snapshot and analysis of the number and nature of injuries, illnesses, incidents and near misses occurring across your Organisation, using data from the Events Register.

In this guide, we'll cover how to access, understand and get the most out of all components of the Performance Indicators Dashboards in Damstra Safety.





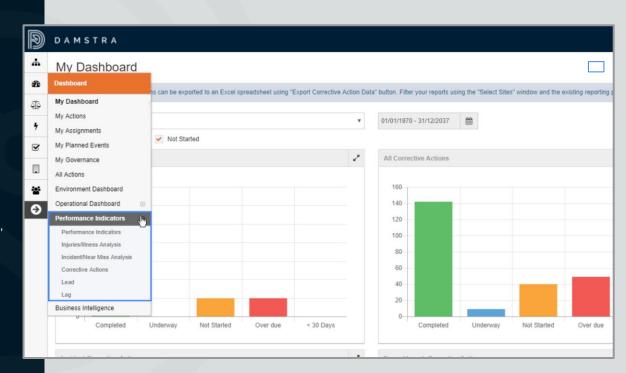




Accessing the Performance Indicators Dashboard

The Performance Indicators Dashboards are accessed via Dashboard in the Menu bar. Expand the item to reveal all Dashboards in the group.

The Performance Indicators Dashboard itself provides a count of Events that have taken place over a particular month, compared with both the current and previous financial year, calendar year, or rolling 12-months.



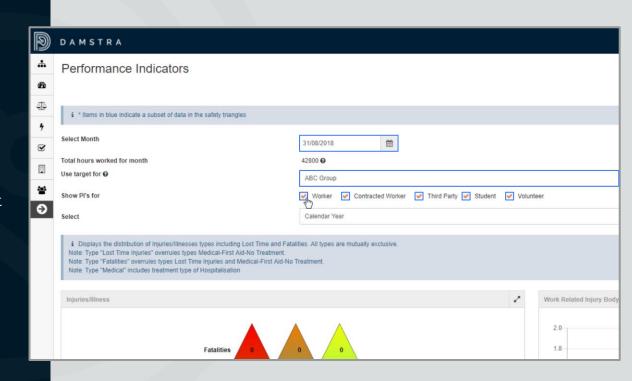


Performance Indicators Data Selections

Begin by selecting the Month you'd like to analyse.

If the KPI Targets for your Organisation are assigned at a Regional or Site level, select which you'd like to use from the 'Use target for' picklist, otherwise leave it set at the global level.

Select the 'Person Types' that should be included in the data by using the checkboxes.



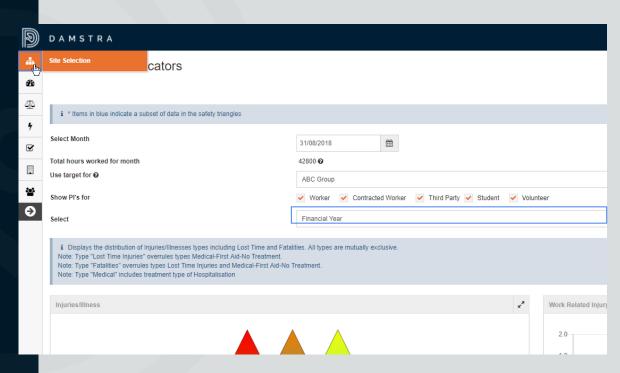


Performance Indicators Data Selections cont.

Select whether to compare the selected month against the current and previous Financial Year, Calendar Year, or rolling 12-month window.

Finally, to filter by Site - use the *Site Selection* button in the menu bar to select one or more Sites, depending on the level of access available to your profile.

The Dashboard will then be filtered to only show data for the Site or Sites selected.



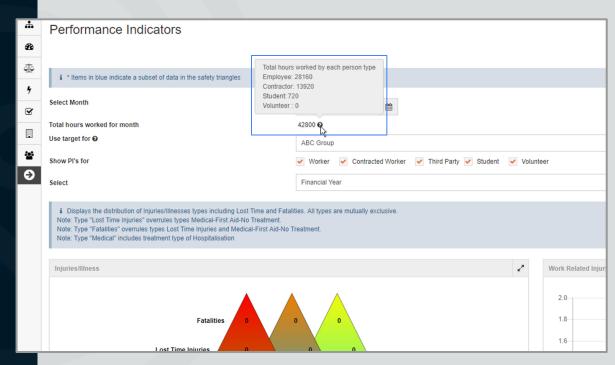


Performance Indicators Total Hours Worked

The total hours worked by the chosen Person Types for the selected month and Sites will now be displayed toward the top of the screen.

Note: Ensure your Organisation's KPI Hours are correctly recorded to ensure the accuracy of the Performance Indicators Dashboards

With all options set, we can now look at the resulting data.





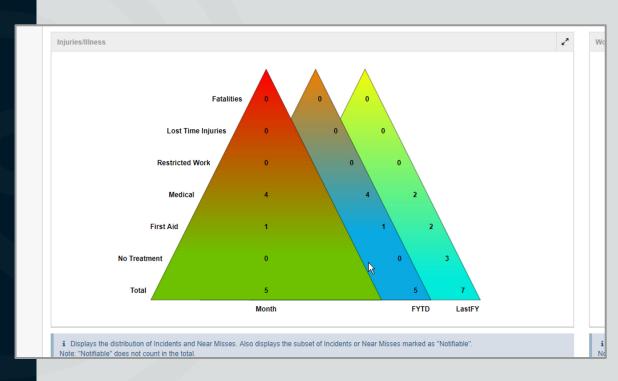
Peformance Indicators Triangular Graphs

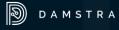
The Triangular Graphs show statistics relating to the number and nature of: Injuries and Illnesses, Incidents and Near Misses, and All Incidents by Person Type.

In each graph, the three triangles represent the current month, current year and previous year, respectively.

The bottom rows of data in each triangle show the total number of events in each category, with that figure broken down into subsets along the vertical axes.

Note that the top line of each graph is not included in the total.



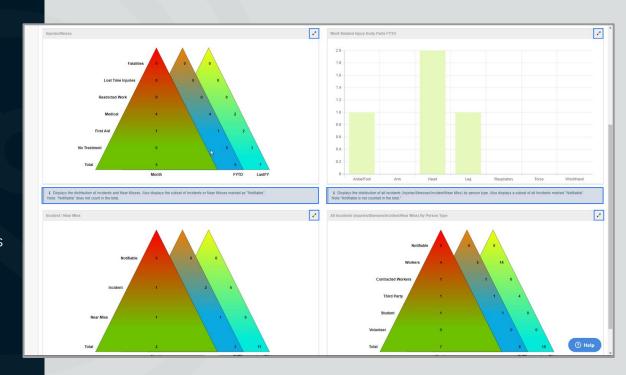


Performance Indicators Triangular Graphs cont.

To focus on a particular graph, **click** the *full-screen* icon toward the top-right of the item.

Click it again to return to normal viewing mode.

Important information for interpreting this data is displayed in blue.





Performance Indicators Work Related Injury Body Parts

The Work Related Injury Body Parts graph displays the number of injuries that have been caused to particular parts of the body in Injuries and Illnesses over the course of the current year.

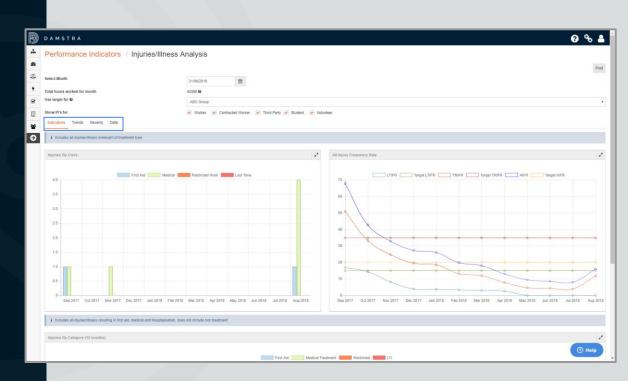




Injuries/Illness Analysis and Incident/Near Miss Analysis

The *Injuries/Illness Analysis* and *Incident/Near Miss Analysis* Dashboards both provide a deep-dive on Events that match these event types.

Both Dashboards are laid out in a similar way, with information spread across four tabs.



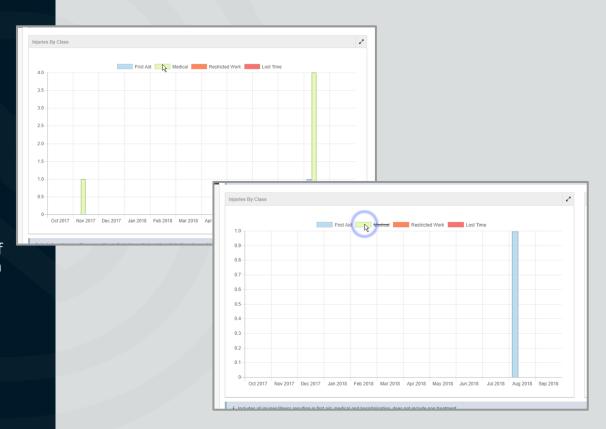


Indicators Tab (Injuries/Illness Analysis)

The *Indicators* tab on both Dashboards provides a graphical overview of the Events that have occurred.

In all charts and graphs, particular data can be toggled on or off by **clicking** items in the legend.

For Injuries and Illnesses, the number of events that have taken place are shown by month and by Category.



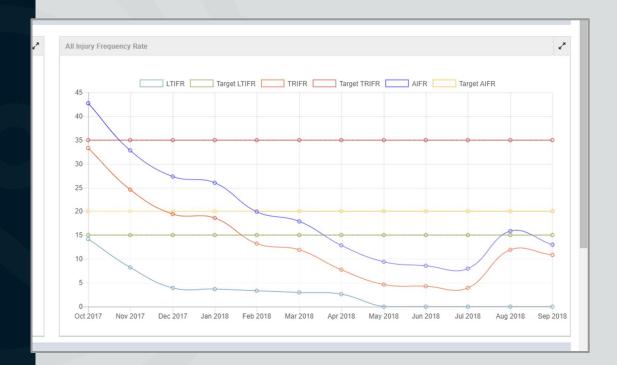


The Lost Time Injury Frequency Rate, Total Recordable Injury Frequency Rate and All Injury Frequency Rate are displayed against the target rates entered for your Organisation in Settings.

Details about how these and other values are calculated can be found in the Knowledge Base article accompanying this guide.

Performance Indicators

Indicators Tab (Injuries/Illness Analysis) Cont.

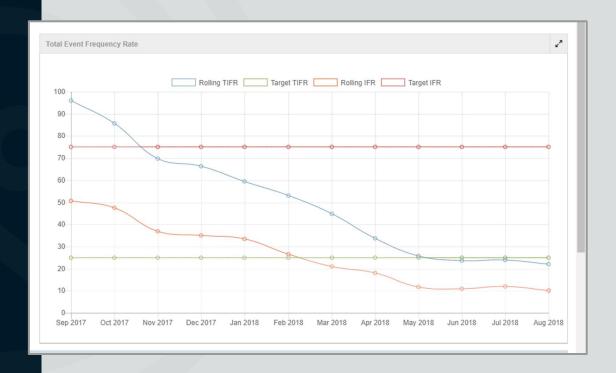




Indicators Tab (Incident/Near Miss Analysis)

For Incidents and Near Misses, a count of these events is shown by Type and Category.

The Total Incident Frequency Rate and Incident Frequency Rate are also displayed against the target rates.

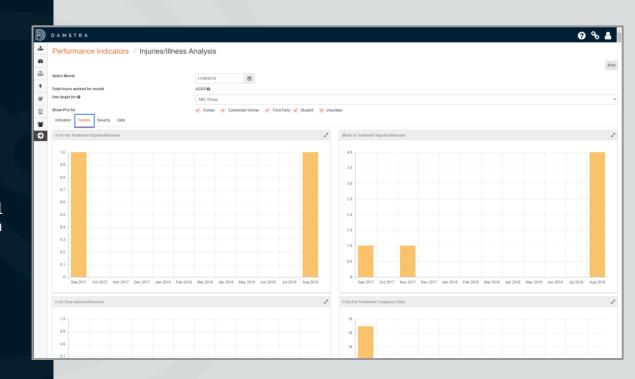




Performance Indicators Trends Tab (Injuries/Illness Analysis)

The *Trends* tab displays count and frequency data.

For Injuries and Illnesses, this includes Events that required First Aid or Medical Treatment, lead to Lost Time, and much more.

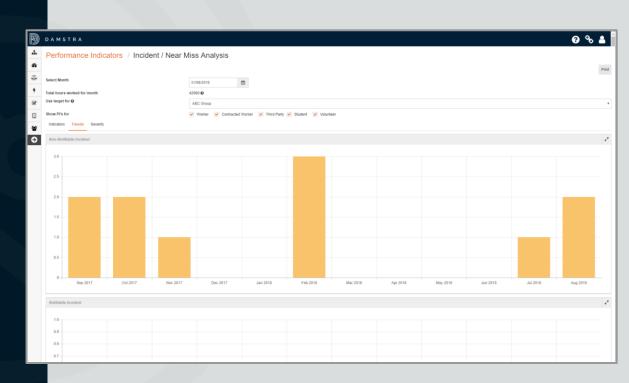




Trends Tab (Incident/Near Miss Analysis)

For Incidents and Near misses, a count and frequency rate of non-notifiable and notifiable events is displayed

For details on how these and all values are calculated, refer to the Knowledge Base article accompanying this guide.

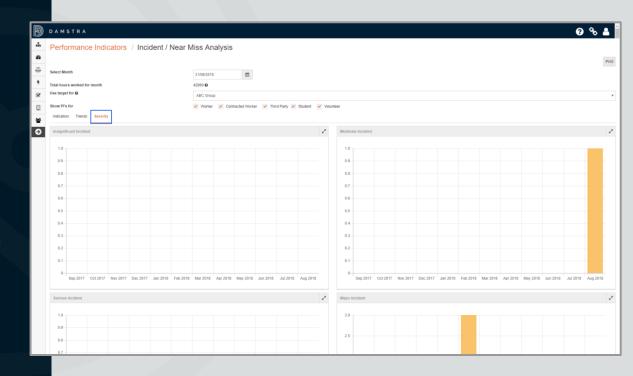




Performance Indicators Severity Tab

The Severity tab for both Injuries and Illnesses and Incidents and Near Misses displays a count and frequency rate of Events by the severity ratings your Organisation uses, for example 'Insignificant' through to 'Catastrophic'.

This is displayed over a rolling 12-month period leading to the selected month.

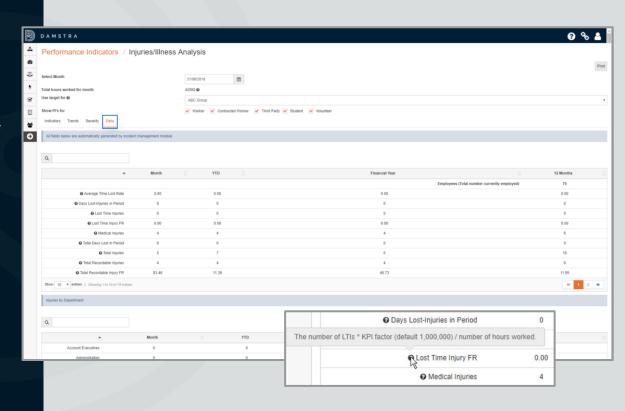




Performance Indicators Data Tab

The *Data* tab displays a wealth of further statistics about the number and nature of Events taking place across your Organisation, using data captured from the Events Register.

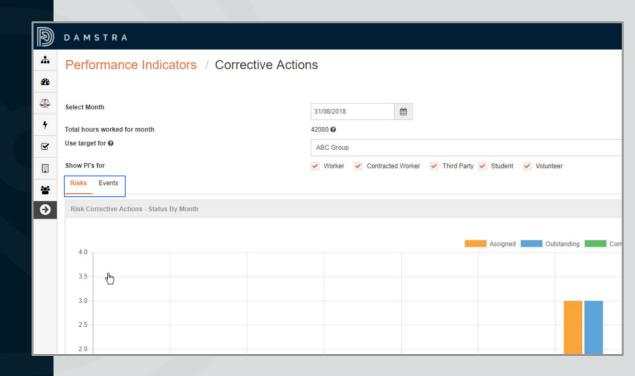
Search, Sort, and Browse the registers to find the data you need, and understand how the values were calculated by hovering over the question marks.





Peformance Indicators Corrective Actions Tab

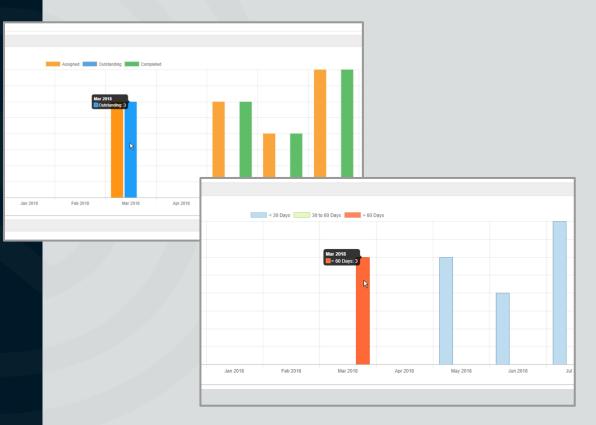
The Corrective Actions Dashboard provides a graphical overview of the number of Corrective Actions that have been generated by Risk Assessments and Events, separated into two discrete tabs.





Performance Indicators Corrective Actions Tab Cont.

Both tabs show the number of Corrective Actions that have changed to *Assigned*, *Outstanding* and *Completed* statuses per Month, and the amount of time taken to reach completion in days.





Performance Indicators Lead and Lag Dashboards

Lead and Lag Dashboards give insight into where the Organisation is being proactive about Health & Safety (that is - where it is 'leading') and where Events are still occurring (that is - where the Organisation is 'lagging').

These Dashboards are laid out consistently in tables that can be searched, sorted, and browsed, as well as exported to a Spreadsheet via the 'Generate XLS Report' button.

Hover over the question-mark icons for additional information.

